

Feature Description

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1 Introduction

KEMP Technologies leads the industry in driving the price/performance value proposition for application delivery and load balancing to levels that our customers can afford. Our products' versatile and powerful architecture provide the highest value, while enabling our customers to optimize their businesses that rely on Internet-based infrastructure to conduct business with their customers, employees and partners.

KEMP Technologies products optimize web and application infrastructure as defined by high-availability, high-performance, flexible scalability, security and ease of management. They maximize the total cost-of-ownership for web infrastructure, while enabling flexible and comprehensive deployment options.

1.1 Document Purpose

This document describes various aspects of SSL Accelerated Services using the KEMP LoadMaster. It describes in detail how to configure SSL Accelerated Services using the LoadMaster Web User Interface (WUI).

1.2 Intended Audience

This document is intended to help anyone who wishes to learn about or implement the SSL Accelerated Services within the KEMP LoadMaster.

2 Create an SSL Accelerated Virtual Service



2 Create an SSL Accelerated Virtual Service

This section will explain how to create a Virtual Service with SSL Acceleration activated.

SSL Acceleration transfers the processing of SSL from the Real Servers to the LoadMaster, meaning that only one certificate is required per Virtual Service.

When SSL Acceleration is enabled, communication from the LoadMaster to the Real Servers is unencrypted.

2.1 Adding an SSL Virtual Service

The process for adding an SSL-enabled Virtual Service is the same for a regular Virtual Service. First, add the Virtual Service. In the main menu of the LoadMaster WUI, select **Virtual Services** and **Add New**. A screen will appear asking to enter the **Virtual Address**, **Port**, **Service Name** and **Protocol**.

Please Specify the Parameters for the Virtual Service.		
Virtual Address		
Port 80		
Service Name (Optional)		
Protocol tcp 🔻		
	Cancel Add this Virtual Service	

The port defaults to port **80**, which is the standard HTTP port. If an SSL-enabled Virtual Service is being created, change the port to **443**, which is the default HTTPS port. Keep the protocol as **tcp**, and click **Add this Virtual Service**.

The Virtual Service properties screen will appear. Among the various sections in this screen is **SSL Properties**.





SSL Properties	
SSL Acceleration	Enabled: 🗹 Reencrypt: 🔲
Supported Protocols	SSLv3 TLS1.0 TLS1.1 TLS1.2
Require SNI hostname	
Certificates	Self Signed Certificate in use. Available Certificates None Available Set Certificates Manage Certificates
Ciphers	Cipher Set Default ▼ Modify Cipher Set Assigned Ciphers ECDHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA384 ECDHE-RSA-AES256-SHA ECDHE-ECDSA-AES256-SHA ▼
Client Certificates	No Client Certificates required

To enable SSL for this Virtual Service, select the **Enabled** check box.

A warning will appear saying that a temporary certificate will be used for the service. Click **OK**.

As soon as SSL is enabled, the LoadMaster will install a self-signed certificate for the Virtual Service.

The checkboxes in the **Supported Protocols** section allow you to specify which protocols should be supported by the Virtual Service. By default, TLS1.1 and TLS 1.2 protocols are enabled and SSLv3 and TLS1.0 are disabled.default.

Starting with version 7.2.37, when re-encryption is enabled, the TLS version that can be negotiated between the LoadMaster and the Real Servers behind it are no longer constrained by the TLS version settings configured on the client side. All TLS versions and ciphers that are supported on the LoadMaster can be negotiated without restriction by Real Servers. In this way, the LoadMaster can, for example, provide strict security for client-side application access and still support server-side connections to legacy servers that only support specific, less secure, TLS versions and ciphers. This is illustrated in the example below.







Server connections are only restricted by the configuration of the Real Servers, regardless of the TLS version selected on the client side. Each Real Server can be configured independently of the others. LoadMaster will negotiate connections according to the requirements of each Real Server.

Selecting the require Server Name Identifier (SNI) hostname check box means that the hostname will always be required to be sent in the TLS client hello message.

When **Require SNI hostname** is disabled, the first certificate in the list of **Assigned Certificates** as a host header match is not found.



When **Require SNI hostname** is enabled, a certificate with a matching host name must be found, otherwise the connection is dropped. This also supports wildcard certificates.

Multiple certificates are supported. Wildcard certificates work regardless of what position they are in. SNI can find certificates by Subject Alternative Name (SAN) when the certificate is not in the first position. SNI will choose the first matching certificate in a list if multiple certificates contain the same name in either the Common Name or SAN name.

2 Create an SSL Accelerated Virtual Service



When using a Subject Alternative Name (SAN) certificate, alternate source names are not matched against the host header.

Wildcard certificates are supported but please note that the root domain name will not be matched as per RFC 2459. Only anything to the left of the dot will be matched. Additional certificates must be added to match the root domain names. For example, <u>www.kemptechnologies.com</u> will be matched until a wildcard of *.kemptechnologies.com. Kemptechnologies.com will not be matched.

After you have added certificates to the LoadMaster (see the **Adding an SSL Certificate** section) you can assign one or more certificates to the Virtual Service by selecting them in the **Available Certificates** list, clicking the right arrow and clicking the **Set Certificates** button. Both internal and external certificates can be assigned to the same Virtual Service.

A description of each of the options in the **Client Certificates** drop-down is provided below:

• No Client Certificates required: enables the LoadMaster to accept HTTPS requests from any client. This is the recommended option.

By default the LoadMaster will accept HTTPS requests from any client. Selecting any of the other values below will require all clients to present a valid client certificate. In addition, the LoadMaster can also pass information about the certificate to the application.

This option should not be changed from the default of **No Client Certificates required**. Only change from the default option if you are sure that all clients that access this service have valid client certificates.

- Client Certificates required: requires that all clients forwarding a HTTPS request must present a valid client certificate.
- **Client Certificates and add Headers**: requires that all clients forwarding a HTTPS request must present a valid client certificate. The LoadMaster also passes information about the certificate to the application by adding headers.
- The below options send the certificate in its original raw form. The different options let you specify the format that you want to send the certificate in:
 - Client Certificates and pass DER through as SSL-CLIENT-CERT
 - Client Certificates and pass DER through as X-CLIENT-CERT
 - Client Certificates and pass PEM through as SSL-CLIENT-CERT
 - Client Certificates and pass PEM through as X-CLIENT-CERT



2 Create an SSL Accelerated Virtual Service

Real Servers can be added to this SSL Virtual Service by clicking Add New in the Real Servers section.

Please Specify the Parameters for the Real Server		
Real Server Address		
Port	80	
Forwarding method	nat 🔻	
Weight	1000	
Connection Limit		
	<-Back Add This Real Server	

When adding Real Servers, ensure to add them on port **80** (or whatever port that the non-SSL service is running on), and not port 443.

2.2 Adding an SSL Certificate

To add an SSL Certificate, first generate a CSR. A CSR can be created, for submission directly to the signing authority of choice, by using the WUI.

In the main menu of the LoadMaster WUI, go to **Certificates > SSL Certificates**. Enter a Private Key Identifier and click **Generate CSR**.

Create a CSR for private key Example All Fields are optional except "Common Name"			
2 Letter Country Code (ex. US)			
State/Province (Full Name - New York, not NY)			
City			
Company			
Organization (e.g., Marketing, Finance, Sales)			
Common Name (The FQDN of your web server)			
Email Address			
SAN/UCC Names			

Fill out the form and create the CSR and private key by clicking the **Create CSR** button.

If you have the CA certificate generated using the step above , or have a custom self-signed certificate, this can be added to the Virtual Service through the WUI.





SSL Properties	
SSL Acceleration	Enabled: 🗹 Reencrypt: 🗆
Supported Protocols	SSLv3 @TLS1.0 @TLS1.1 @TLS1.2
Require SNI hostname	
Certificates	Self Signed Certificate in use. Available Certificates None Available Set Certificates Manage Certificates
Ciphers	Cipher Set Default Assigned Ciphers ECDHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-SHA384 ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA ECDHE-ECDSA-AES256-SHA
Client Certificates	No Client Certificates required

There is a button called **Manage Certificates** that you can click to add an (RSA or EC) SSL certificate.

Layer	Certificate Installed
L7	Add New
L7	Add New

There is also an **Add New** button in the **View/Modify Services** screen in the **Certificates Installed** column.

Private Key	Identifier Generate CSR		
Private Key	Common Virtual Name(s) Services		Operation
ExampleCe	rt Example.com Available VSs [Dapies: Sep 122.2038 2020 GMT]	kssigned vis save Changes	Import Certificate Delute Key Show Reencrypt Certs

Either route opens the same screen; the screen to input the certificate information.

At this point there are two options; Add Intermediate and Import Certificate.

Add Intermediate



Add a new Intermediate Certificate		
Intermediate Certificate	Choose File No file chosen	
Certificate Name	Add Certificate	

Clicking this button will allow you to add an intermediate certificate as a temporary measure. Browse to where the file is stored, enter the desired name in the **Desired File Name** field and click the **Add Certificate** button.

Import Certificate

When using FIPS in HA mode, ensure to only import certificates when both nodes are up.

Γ	Private CommonVlitual CC Key Name(s) Services Assignment CC	Operation
	Example CSR Available VSs Assigned VSs generated T/2.21.11.11:443 Vone Assigned Save Changes	Import Certificate Delete Key Show Reencrypt Certs

An entry for the CSR previously generated will be available with the status **CSR generated** in red font under the **Virtual Services** column. Click **Import Certificate** on the right.

Please supply the file containing the Signed Certificate for Example			
Signed Public Certificate File	Choose File No file chosen		
	Cancel Subr	nit	

Click **Choose File** to select the signed certificate and click **Submit**.

A dialog informing you that the certificate installed successfully should appear.

Private Key	Common Name(s)	Virtual Services	Assignment			
ExampleCert	Example.com [Expires: Sep 1 12:20:38 2020 GMT]		Available VSs None Assigned	<pre>As</pre>	ssigned VSs 1.11.11:443 ▲	Save Changes

The certificate can then be assigned to a Virtual Service(s) by selecting the relevant IP address(s) in the **Available VSs** list, clicking the right arrow and clicking **Save Changes**.





SSL Acceleration	Enabled: 🗹 Reencrypt: 🔲
Certificates	Self Signed Certificate in use. Available Certificates Example [] Kone Assigned Set Certificates Manage Certificates
Ciphers	Cipher Set Default Modify Cipher Set Assigned Ciphers ECDHE-RSA-AES256-SHA384 DHE-RSA-AES256-SHA256 DHE-DSS-AES256-SHA256 ECDH-RSA-AES256-SHA384 ECDH-ECDSA-AES256-SHA384
Client Certificates	No Client Certificates required

Certificates can also be assigned to a Virtual Service within the **Modify Virtual Service** screen.

2.3 Checking Certificate Installations

Some browsers have functionality that allows a check of the nature of the certificate installed on the website being connecting to. This can be useful when troubleshooting a certificate problem.

When browsing an SSL site, HTTPS should be displayed in the address and there may be an icon signifying a secure link (a padlock icon).

2 Create an SSL Accelerated Virtual Service



General Details Certification Path
Certificate Information This certificate is intended for the following purpose(s):
Certificate Information This certificate is intended for the following purpose(s):
This certificate is intended for the following purpose(s):
····· ································
•Ensures the identity of a remote computer
Issued to:
Issued by:
Valid from 12/17/2009 to 12/18/2011
Install Certificate Issuer Statement
OK

The icon can be clicked to see information about the certificate that is used with that SSL site.

2.4 Intermediate Certificates

Some certificates issued by Certificate Authorities require a third certificate, often referred to as an intermediate certificate, or third-party certificate. This additional certificate provides a chain path from the CA to the certificate issued to your site.

While some CAs use intermediate certificates, others do not. Check with your CA to determine if one is needed.

If a CA certificate has been installed, and an SSL error appears when browsing the Virtual Service, it is likely that an intermediate certificate needs to be installed.

Uploading several consecutive intermediate certificates within a single piece of text, as practiced by some certificate vendors such as GoDaddy, is allowed. The uploaded file is split into individual certificates.



2.5 Installing Intermediate Certificates

Installing an intermediate certificate is simple to do through the WUI. First, obtain the intermediate certificate from the CA. This can usually be found on their web site, and is usually in a text window to make it easier to cut and paste.

To install an intermediate certificate please complete the following steps:

- 1. Navigate to **Certificates & Security > Intermediate Certs** in the main menu.
- 2. Click Add New.

Add a new Intermediate Certificate						
Intermediate Certificate	Choose File No file chosen					
Certificate Name	Example Intermediate Certific Add Certificate					

- 3. Click Choose File.
- 4. Browse to and select the required certificate file.
- 5. Enter the **Desired File Name**.
- 6. Click Add Certificate.
- 7. Click **OK**.

These third party/intermediate certificates do not need to be associated with any Virtual Service certificates. The LoadMaster will automatically build the required certificate chain.

Also, only one intermediate certificate is required per CA. If several certificates have been installed from VeriSign, for instance, you only need to install the VeriSign intermediate certificate once.

2.6 IIS Certificates

This section outlines how to migrate SSL from Microsoft Internet Information Services (IIS) to the LoadMaster.

When putting a LoadMaster in a situation where a Microsoft IIS server was previously performing SSL, there is an option to import the IIS certificate into the LoadMaster. This SSL certificate can be migrated from Microsoft IIS to the LoadMaster by completing two simple tasks. The first task is to export the SSL certificate from the IIS using Microsoft export tools; ensure to export the certificate and private key as a Personal Information Exchange File (PFX). The second step is to import the PFX file into the LoadMaster using the LoadMaster WUI. To start the import process on the LoadMaster simply click the **Add New**

2 Create an SSL Accelerated Virtual Service



button in the SSL enabled Virtual Service and install the certificate as per the instructions in the **Adding an SSL Certificate** section.

2.7 Re-encrypt SSL

With SSL acceleration, the SSL session is terminated at the LoadMaster, and sent to the Real Servers unencrypted. In some security situations, it may be necessary to encrypt the connection between the LoadMaster and Real Servers. This can be done with reencrypt SSL.

With reencrypt SSL, the SSL session is first terminated at the LoadMaster. Persistence and other Layer 7 functionality can then be performed. After that, the traffic is re-encrypted in a new SSL session between the LoadMaster and the Real Server.

SSL Acceleration	Enabled: 🗹 Reencrypt: 🗹
Supported Protocols	SSLv3 @TLS1.0 @TLS1.1 @TLS1.2
Require SNI hostname	
Certificates	Setf Signed Certificate in use. Available Certificates ExampleCertificate [Example] Manage Certificates Manage Certificates
Ciphers	Cipher Set Default ▼ Modify Cipher Set Assigned Ciphers ECDHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA ▼
Client Certificates	No Client Certificates required
Reencryption Client Certificate	None required
Reencryption SNI Hostname	Set SNI Hostname

This is turned on by a single option in the properties screen of a Virtual Service in the SSL section.

2.8 Assigning a Client Certificate for Re-encryption

It is possible to require client certificates when SSL re-encryption is enabled. To assign a client certificate for re-encryption, follow the steps below:

1. In the main menu of the LoadMaster WUI, go to **Certificates & Security > SSL Certificates**.



Operation			
New CSR Replace Certificate Delete Certificate Reencryption Usage			

2. Click Reencryption Usage on the relevant certificate.

Identifier	Common Name(s)	Virtual Services	Assignment				
ExampleCertificate	e Example [Expires: Aug 24 09:11:21 2016 GMT]		Available VSs 10.154.11.61:80 10.154.11.62:80	* > < *	Assigned VSs None Assigned	+ +	Save Changes
VSs using Example	eCertificate for Re	encryption	Available VSs None Assigned	> <	Assigned VSs 10.154.11.61:80	4 Þ	Save Changes

- 3. Select the relevant IP address from the **Available VSs** box.
- 4. Click the right arrow.
- 5. Click Save Changes.

2 Create an SSL Accelerated Virtual Service



 SSL Properties 					
SSL Acceleration Supported Protocols Require SNI hostname	Enabled: Reencrypt: C SSLv3 CTLS1.0 TLS1.1 TLS1.2				
Certificates	Self Signed Certificates in use. Available Certificates None Available Set Certificates Set Certificates Manage Certificates				
Ciphers	Cipher Set Default Modify Cipher Set Assigned Ciphers ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA384 DHE-RSA-AES256-SHA256 DH-RSA-AES256-SHA256 DH-DSS-AES256-SHA256 V				
Client Certificates	No Client Certificates required				
Reencryption Client Certificate	None required				
Reencryption SNI Hostname	Set SNI Hostname				
Strict Transport Security Header	er Don't add the Strict Transport Security Header				

The **Reencryption Client Certificate** is displayed in the **SSL Properties** section of the relevant Virtual Service.

2.9 Backup/Restore Certificates

The LM-8020 supports exporting of intermediate certificates. The export file is designed to be used for import into the same LM-8020 and is encrypted. Export and import can be completed using the WUI at **Certificates > Backup/Restore Certs**. Please make sure to note the passphrase used to create the export because it will be required to complete the import.

2.10 SSL Ciphers

The LoadMaster supports SSL 3.0, TLS 1.0, TLS 1.1 and TLS 1.2.

Ciphers define how the data stream is encrypted. The LoadMaster supports ciphers supporting perfect forward secrecy and Elliptic Curve.





SSL Acceleration	Enabled: 🗹 Reencrypt: 🔲
Supported Protocols	SSLv3 @TLS1.0 @TLS1.1 @TLS1.2
Require SNI hostname	
Certificates	Self Signed Certificate in use. Available Certificates ExampleCertificate [Example]
Ciphers	Manage Certificates Cipher Set Assigned Ciphers ECDHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA ECDHE-ECDSA-AES256-SHA
Client Certificates	No Client Certificates required

Each Virtual Service (which has **SSL Acceleration** enabled) has a cipher set assigned to it. This can either be one of the system-defined cipher sets or a user-customized cipher set. The system-defined cipher sets can be selected to quickly and easily select and apply the relevant ciphers.

A cipher set also needs to be assigned to the LoadMaster WUI. To set the WUI cipher set, go to **Certificates & Security > Admin WUI Access**.

Each Virtual Service (which has **SSL Acceleration** enabled) has a cipher set assigned to it. This can either be a system-defined cipher set or a user-customized cipher set. A system-defined cipher set can be selected to quickly and easily select and apply the relevant ciphers.

In the FIPS LoadMaster, there are three system-defined cipher sets; **WUI**, **Default** and **BestPractices**. Each of these cipher sets only contain ciphers that are supported by FIPS.

The list of ciphers which are assigned to a Virtual Service can be edited by clicking the **Modify** Cipher Set button. If changes are made to a preconfigured cipher set, a new custom cipher set will be created. Custom cipher sets can be named and can be used across different Virtual Services.

By default, the name for the custom cipher set will be **Custom_<VirtualServiceID>**. KEMP recommends changing the name of custom cipher sets because if another system-defined cipher set is modified, the name will again default to **Custom_<VirtualServiceID>** and will overwrite any existing cipher sets with that name.

It is not possible to modify the list of ciphers in a system-defined cipher set. Instead, a new custom cipher set will be created when changes are made to the ciphers list.

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2.10.1 Cipher Set Management

ipher Set Default	•			
vailable Ciphers Filter:			Assigned Ciphers Filter:	
Name	Strength		Name	Strength
ECDHE-RSA-AES256-GCM-SHA384	High		ECDHE-RSA-AES256-GCM-SHA384	High
ECDHE-ECDSA-AES256-GCM-SHA384	High		ECDHE-ECDSA-AES256-GCM-SHA384	High
ECDHE-RSA-AES256-SHA384	High		ECDHE-RSA-AES256-SHA384	High
ECDHE-ECDSA-AES256-SHA384	High		ECDHE-ECDSA-AES256-SHA384	High
ECDHE-RSA-AES256-SHA	High		ECDHE-RSA-AES256-SHA	High
ECDHE-ECDSA-AES256-SHA	High		ECDHE-ECDSA-AES256-SHA	High
DH-DSS-AES256-GCM-SHA384	High		DH-DSS-AES256-GCM-SHA384	High
DHE-DSS-AES256-GCM-SHA384	High		DHE-DSS-AES256-GCM-SHA384	High
DH-RSA-AES256-GCM-SHA384	High		DH-RSA-AES256-GCM-SHA384	High
DHE-RSA-AES256-GCM-SHA384	High		DHE-RSA-AES256-GCM-SHA384	High
DHE-RSA-AES256-SHA256	High		DHE-RSA-AES256-SHA256	High
DHE-DSS-AES256-SHA256	High		DHE-DSS-AES256-SHA256	High
DH-RSA-AES256-SHA256	High		DH-RSA-AES256-SHA256	High
DH-DSS-AES256-SHA256	High	-	DH-DSS-AES256-SHA256	High

Two lists are displayed – **Available Ciphers** and **Assigned Ciphers**. These lists can be filtered by typing some text into the **Filter** text boxes provided. iThe **Filter** text boxes will only allow you to enter valid text which is contained in the cipher names, for example **ECDHE**. If invalid text is entered, the text box will turn red and the invalid text is deleted.

Ciphers can be dragged and dropped to/from the **Available** and **Assigned** lists as needed. Ciphers which are already assigned will appear greyed out in the **Available Ciphers** list.

Changes cannot be made to a preconfigured cipher set. However, you can start with a preconfigured cipher set – make any changes as needed and then save the cipher set with a new custom name. Enter the new name in the **Save as** text box and click the **Save** button. Custom cipher sets can be used across different Virtual Services and can be assigned as the WUI cipher set.



It is not possible to delete preconfigured cipher sets. However, custom cipher sets can be deleted by selecting the relevant custom cipher set and clicking the **Delete Cipher set** button.

The RC4-MND5 SSLv3 and RC4-MND5 SSLv3 ciphers are not supported for WUI connections (this is to improve security).

The RC4 ciphers are supported with (and can be assigned to) Virtual Services if needed.

2.11 WUI Root Certificate Installation

By default the LoadMaster uses a self-signed certificate to ensure secure administrative access to the WUI. However, most modern browsers will display a warning when such a certificate is used.

Home
Virtual Services
Global Balancing
Statistics
Real Servers
Rules & Checking
Certificates
System Configuration
Download Root Cert

In order to eliminate this warning, the LoadMaster certificate can be installed by clicking the **Download Root Cert** button in the main menu on the **Home** page, when you first access the WUI in a browser.

If this button is not visible, go to the WUI **Home** and refresh the page.

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This will download the certificate file that can be installed on the browser so that the security warning can be avoided.

2.12 OCSP Configuration

A Common Access Card (CAC) is a smart card used for identification of active-duty military personnel, selected reserve, US Department of Defence (DoD) civilian employees and eligible contractor personnel. In addition to providing physical access to buildings and protected areas, it also allows access to DoD computer networks and systems satisfying two-factor authentication, digital security and data encryption. It leverages a Public Key Infrastructure (PKI) Security Certificate to verify a cardholder's identity prior to allowing access to protected resources.

The Edge Security Pack (ESP) feature of the KEMP LoadMaster supports integration with DoD environments, leveraging CAC authentication and Active Directory application infrastructures. The LoadMaster acts on behalf of clients presenting X.509 certificates using CAC and becomes the authenticated Kerberos client for services.

The request for and presentation of the client certificate happens during initial SSL session establishment. There are two core elements to the process of a user gaining access to an application with CAC:

- Authentication occurs during SSL session establishment and entails:
 - Verifying the certificate date
 - Verifying revocation status using Online Certificate Status Protocol (OCSP)
 - Verifying the full chain to the Certificate Authority (CA)
- Authorization occurs after SSL session establishment and the matching of the certificate Subject Alternative Name (SAN) against the User Principal Name (UPN) of the appropriate principal in Active Directory.

For more information, refer to the **DoD Common Access Card (CAC) Authentication, Feature Description** document.

2.12.1 OCSP Server Settings

The OCSP server settings can be set in the LoadMaster WUI in **Certificates & Security > OCSP Configuration**.

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OCSP Server Settings		
OCSP Server	10.11.0.35	Set Address
OCSP Server Port	443 Set Port	
OCSP URL	/	Set Path
Use SSL		
Allow Access on Server Failure		

OCSP Server

The address of the OCSP server.

OCSP Server Port

The port of the OCSP server.

OCSP URL

The URL to access on the OCSP server.

Use SSL

Select this to use SSL to connect to the OCSP server.

Allow Access on Server Failure

Treat an OCSP server connection failure or timeout as if the OCSP server had returned a valid response, that is, treat the client certificate as valid.

2.13 Setting the Diffie-Hellman Key Exchange Size

The Diffie-Helman Key Exchange Size is set to **2048 Bits** by default in the LoadMaster. This can be changed if needed. To change the Diffie-Hellman Key Exchange Size, follow the steps below:

1. In the main menu of the LoadMaster WUI, go to **System Configuration > Miscellaneous Options > Network Options**.

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Enable Server NA		
Connection Timeout (secs) 660 Set Time (Valid values:0, 60-8	36400)
Enable Alternate GW suppor		
Enable TCP Timestamp	s 🔲	
Enable TCP Keepalive	s 🖉	
Enable Reset on Clos		
Subnet Originating Request	5 🖉	
Enforce Strict IP Routing]	
Handle non HTTP Upload	5	
Enable Connection Timeout Diagnostic	5	
Legacy TCP Timewait handling]	
Enable SSL Renegotiation	n 🕑	
Force Real Server Certificate Checking]	
Size of SSL Diffie-Hellman Key Exchange	e 1024 Bits ▼	
Use Default Route Onl	/	
HTTP(S) Prox	/ 10.154.11.180	Set HTTP(S) Proxy

2. Select the relevant option in the **Size of Diffie-Helman Key Exchange** drop-down list. Available values are:

- 512 Bits

- 1024 Bits

- 2048 Bits

3. A reboot is required to apply the change. To reboot the LoadMaster, go to **System Configuration > System Administration > System Reboot** and click **Reboot**.



3 WUI Options

This section provides a description for each of the WUI options relating to SSL.

3.1 SSL Properties

 SSL Properties 	
SSL Acceleration	Enabled: 🗹 Reencrypt: 🔲
Supported Protocols	SSLv3 TLS1.0 TLS1.1 TLS1.2
Require SNI hostname	
Certificates	Self Signed Certificate in use. Available Certificates None Available Image Certificates Set Certificates Image Certificates
Ciphers	Cipher Set Default ▼ Modify Cipher Set Assigned Ciphers ECDHE-RSA-AES256-SHA384 ECDHE-ECDSA-AES256-SHA384 DHE-RSA-AES256-SHA256 DH-RSA-AES256-SHA256 DH-DSS-AES256-SHA256 ▼
Client Certificates	No Client Certificates required
Strict Transport Security Header	Don't add the Strict Transport Security Header

SSL Acceleration

This checkbox appears when the criteria for SSL Acceleration have been met, and serves to activate SSL Acceleration.

Enabled: If the **Enabled** check box is selected, and there is no certificate for the Virtual Service, you are prompted to install a certificate. A certificate can be added by clicking the **Manage Certificates** button and importing or adding a certificate.

Reencrypt: Selecting the **Reencrypt** checkbox re-encrypts the SSL data stream before sending it to the Real Server.

Reversed: Selecting this checkbox will mean that the data from the LoadMaster to the Real Server is reencrypted. The input stream must not be encrypted. This is only useful in connection with a separate





Virtual Service which decrypts SSL traffic then uses this Virtual Service as a Real Service and loops data back to it. In this way, the client to real server data path is always encrypted on the wire.

Supported Protocols

The checkboxes in the **Supported Protocols** section enables you to specify which protocols should be supported by the Virtual Service. By default, TLS1.1 and TLS 1.2 are enabled and SSLv3 and TLS1.0 are disabled.

Starting with version 7.2.37, when re-encryption is enabled, the TLS version that can be negotiated between the LoadMaster and the Real Servers behind it are no longer constrained by the TLS version settings configured on the client side. All TLS versions and ciphers that are supported on the LoadMaster can be negotiated without restriction by Real Servers. In this way, the LoadMaster can, for example, provide strict security for client-side application access and still support server-side connections to legacy servers that only support specific, less secure, TLS versions and ciphers. This is illustrated in the example below.



configuration of the Real Servers, regardless of the TLS version selected on the client side. Each Real Server can be configured independently of the others. LoadMaster will negotiate connections according to the requirements of each Real Server.

Require SNI hostname

If require Server Name Indication (SNI) is selected, the hostname will always be required to be sent in the TLS client hello message.

When **Require SNI hostname** is disabled, the first certificate is used if a host header match is not found.



When **Require SNI hostname** is enabled, a certificate with a matching common name must be found, otherwise an SSL error is yielded. Wildcard certificates are also supported with SNI.

When using a Subject Alternative Name (SAN) certificate, alternate source names are not matched against the host header.

Wildcard certificates are supported but please note that the root domain name will not be matched as per RFC 2459. Only anything to the left of the dot is matched. Additional certificates must be added to match the root domain names. For example, <u>www.kemptechnologies.com</u> is matched until a wildcard of *.kemptechnologies.com. Kemptechnologies.com will not be matched.

To send SNI host information in HTTPS health checks, please enable **Use HTTP/1.1** in the **Real Servers** section of the relevant Virtual Service(s) and specify a host header. If this is not set, the IP address of the Real Server is used.

Certificates

Available certificates are listed in the **Available Certificates** select list on the left. To assign or unassign a certificate, select it and click the right or left arrow button. Then click **Set Certificates**. Multiple certificates can be selected by holding **Ctrl** on your keyboard and clicking each required certificate.

Clicking the Manage Certificates button brings you to the SSL Certificates screen.

Reencryption Client Certificate

With SSL connections, the LoadMaster gets a certificate from the client and also gets a certificate from the server. The LoadMaster transcribes the client certificate in a header and sends the data to the server. The server still expects a certificate. This is why it is preferable to install a pre-authenticated certificate in the LoadMaster.

Reencryption SNI Hostname

Specify the Server Name Indication (SNI) hostname that should be used when connecting to the Real Servers.

This field is only visible when SSL re-encryption is enabled.

Cipher Set

A cipher is an algorithm for performing encryption or decryption.





Each Virtual Service (which has **SSL Acceleration** enabled) has a cipher set assigned to it. This can either be the system-defined cipher set or a user-customized cipher set. The system-defined cipher set can be selected to quickly and easily select and apply the relevant ciphers.

In the FIPS LoadMaster, there are three system-defined cipher sets; **WUI**, **Default** and **BestPractices**. Each of these cipher sets only contain ciphers that are supported by FIPS.

Refer to the **SSL Accelerated Services for the LM-8020 FIPS, Feature Description** on the KEMP Documentation Page for a full list of the ciphers supported by the FIPS LoadMaster.

The list of ciphers which are assigned to a Virtual Service can be edited by clicking the **Modify Cipher Set** button. If changes are made to a preconfigured cipher set, a new custom cipher set will be created. Custom cipher sets can be named and can be used across different Virtual Services.

By default, the name for the custom cipher set will be **Custom_<VirtualServiceID>**. KEMP recommends changing the name of custom cipher sets because if another system-defined cipher set is modified, the name will again default to **Custom_<VirtualServiceID>** and will overwrite any existing cipher sets with that name.

It is not possible to modify the list of ciphers in a system-defined cipher set. Instead, a new custom cipher set will be created when changes are made to the ciphers list.

Ciphers

The **Ciphers** list is read only and displays a list of the currently assigned ciphers. Clicking the **Modify Cipher Set** button will bring you to the **Cipher Set Management** screen. This screen allows you to create new and modify existing custom cipher sets.

Client Certificates

• No Client Certificates required: enables the LoadMaster to accept HTTPS requests from any client. This is the recommended option.

By default the LoadMaster will accept HTTPS requests from any client. Selecting any of the other values below will require all clients to present a valid client certificate. In addition, the LoadMaster can also pass information about the certificate to the application.

This option should not be changed from the default of **No Client Certificates required**. Only change from the default option if you are sure that all clients that access this service have valid client certificates.

• Client Certificates required: requires that all clients forwarding a HTTPS request must present a valid client certificate.



- Client Certificates and add Headers: requires that all clients forwarding a HTTPS request must present a valid client certificate. The LoadMaster also passes information about the certificate to the application by adding headers.
- The below options send the certificate in its original raw form. The different options let you specify the format that you want to send the certificate in:
 - Client Certificates and pass DER through as SSL-CLIENT-CERT
 - Client Certificates and pass DER through as X-CLIENT-CERT
 - Client Certificates and pass PEM through as SSL-CLIENT-CERT
 - Client Certificates and pass PEM through as X-CLIENT-CERT

Verify Client using OCSP

Verify (using Online Certificate Status Protocol (OCSP)) that the client certificate is valid.

This option is only visible when ESP is enabled.

Strict Transport Security Header

Enable this option to add the Strict-Transport-Security header to all LoadMaster-generated messages (ESP and error messages). The options in this drop-down list are as follows:

- Don't add the Strict Transport Security Header
- Add the Strict Transport Security Header no subdomains
- Add the Strict Transport Security Header include subdomains

3.2 Certificates & Security

The sections below describe the various screens in the **Certificates & Security** section of the LoadMaster WUI.

3.2.1 SSL Certificates

Certificate Configuration	Add Intermediate
Private Key Identifier Generate CSR	
Private Common Virtual Key Name(s) ServicesAssignment	Operation
Example com [Expires: Sep 122:053 2020 GHT] Available VS Assigned VS None Assigned VS Save Changes Save Changes	Import Certificate Delete Key Show Reencrypt Certs
Administrative Certificates	
Administrative Certificate Certificate to Use Use Certificate	
Local Machine (KEMP) Certificate to Use Use Certificate Use Certificate	





Shown above is the Manage Certificates screen. The options on this screen are described below.

Private Key Identifier - to generate a new private key which will be stored on the LoadMaster, enter a name for the private key and click **Generate CSR**.

Add Intermediate – adds an intermediate certificate.

Private Key – is the private key identifier given to the certificate at the time it was created.

Common Name(s) - is the FQDN (Fully Qualified Domain Name) for the site.

Assignment – the Available VSs box lists all of the SSL Virtual Services which are configured on the LoadMaster. The Assigned VSs box lists the Virtual Services which the certificate has been assigned to. The Virtual Services can be assigned/unassigned by selecting them and clicking the right/left arrow buttons and clicking Save Changes.

Operations –

• Import Certificate – imports the signed certificate.

When using FIPS in HA mode, ensure to only import certificates when both nodes are up.

- Delete Key deletes the relevant private key and/or certificate
- Show Reencrypt Certs display the re-encrypt certificates

Administrative Certificates

This section contains two drop-down lists:

- Administrative Certificate select the certificate to be used for the administrative interface. Click Use Certificate to apply the changes.
- Local Machine Certificate select the certificate to be used on the local machine interface. Click Use Certificate to apply the changes.

3.2.2 Intermediate Certificates

Currently installed Intermediate Certifi	cates	
Name		Operation
VeriSignCert.pem		Delete
Add a new Intermediate Certificate		
Intermediate Certificate	Choose File No file chosen	
Certificate Name		Add Certificate





This screen shows a list of the installed intermediate certificates and the name assigned to them.

Add a new Inter	mediate Certificate		
	Intermediate Certificate	Choose File No file chosen	
	Certificate Name	Example Intermediate Certific Add Certifica	ite

If you already have a certificate, or you have received one from a CSR, you can install the certificate by clicking the **Choose File** button. Navigate to and select the certificate and then enter the desired **Certificate Name**. The name can only contain alpha characters with a maximum of 32 characters.

Uploading several consecutive intermediate certificates within a single piece of text, as practiced by some certificate vendors such as GoDaddy, is allowed. The uploaded file is split into the individual certificates.

3.2.3 Generate CSR (Certificate Signing Request)

To create a CSR please complete the following steps:

1. In the main menu, go to **Certificates > SSL Certificates**.

	The Manage Certificates screen will appear.	
Certificate Configuratio	n	Add Intermediate
Private Key Identifier Example Private Common Virtua Key Name(s) Servi	Generate CSR Assignment	Operation
ExampleCert Example.com [Expires: Sep 1.12:20:38 2020 GMT]	Available VSs 172.21.11.11.443 A X X X X X X X X X X X X X	Import Certificate Delete Key Show Reencrypt Certs

2. Enter a unique name in the **Private Key Identifier** field for the RSA 2048 key you intend to store on the HSM.

The Private Key Identifier is the password. Make a note of it because you will need it.

3. Click Generate CSR.

3 WUI Options



Create a CSR for private key Example All Fields are optional except "Common Name"	
2 Letter Country Code (ex. US)	
State/Province (Full Name - New York, not NY)	
City	
Company	
Organization (e.g., Marketing, Finance, Sales)	
Common Name (The FQDN of your web server)	
Email Address	
SAN/UCC Names	

4. Fill in the details in the resulting screen. The **Common Name** field is mandatory, all other fields are optional.

5. Click Create CSR.

The resulting key size will be 2048 bits.

REGIN CERTIFICATE REQUEST	
MITC92CCAd8cA0Awgbexc7A1Bg/WRAYTA1VTMREwDwyDV00TEwb07Xcg/Ww9va7ER	
A&GA1UEBXMITmV3IF1vcmxxG1AYBgNVBAOTEUtFTVAgVGV1aG5vbG9naWVzMR0w	
WYDVOOLEXRLbm93bGVkZ2UgTWFuYWd1bWVudDEUMBTGATUEAXMLRXhbbXBsZS51	
220XKZAnBgkahkiG9w0BCOEWHGpibG9nZ3NAa2VtcHR1Y2hub2xyZ211cy51b20w	
ggEIMA0GCSgGSID3D0EBA0UAA4IBDwawggEKA0IBA0C+fC06Dx6vAHofGbgH0lEw	
71+DIDYXYt62I4NakrMzkEhkHEI6ond29p4s5Ntw0b2bUrBiUbWe7HGV8kAkdmEx	
VTZCSTVTF0k2moW6hk6+koF1KBkFcJomYcz5ZU0LICY2oGK8C34RBfes5DAYVZuv	
K\$\$\$\$WPHyC/10L7p/+g1sRtf7NJ0KyzIkIGdzSuFUmcJlz+BydSxf+gV2taW8lNh	
eMsuXbrhCvVHaohtmz+DFo3aubLOpFulvXbHopfOTCbc8mGn3v/xA0gKbdRAMidZ	
VMe6fzt6D1jKYr5W/PZa8UBr9RipVhR6TAbluB9xsFVP5MrM5SvbHYDxAXWv9rw7	
AgMBAAGgADANBgkahkiG9w0BAOsFAAOCAOEAZpDaiv+nt6riuxIloJXUcCJ1aJwY	
sikrvVSr4dU31gWI8CJIU+YASeCvtzSpU0vZKUmdHeDSJH3CmYIB1vn79xzbTt6b	
3fDn007oNI+Tj07KWLFgSZTIIo6/vvU0gcIvLaiHHbrXGJ1TLRLYGZMWmToFE8+3	
S1a5ZBZxJZFp8Jho5iWjE5z0eRXa6Ah3wya/O3nM0i6W71/m1zfesOFkTy19+I5g	
T7bm9z+pUrIhmOOkcoeJ4Y2FaZz8flt8pRuLLLdivV8tCsa/qdX8mCiAnikOMDrN	
a4e348uEH9128WH5140EPNfM3KoAIg5iBI6IbKAF3WMmUkRbekONg4MPeA==	
END CERTIFICATE REQUEST	

6. The CSR is displayed.





7. Copy the CSR into a file and send it to your Certificate Authority for signing. The Certificate Authority will provide you with the certificate which will be put on the server.

Unlike a non-FIPS certificate operation, the private key is never displayed or available during this process. It is stored inside the HSM, and is completely inaccessible to the user.

3.2.4 Backup/Restore Certs

Certificate Backup	
Backup Intermediate Certifi	icates
PassphraseRetype Passphrase	Create Backup File
Restore Intermediate Certif	icates
Intermediate Certificate Backu Passphrase	PFILe Browse. No file selected. Restore Intermediate Certificates

Backup Intermediate Certificates: Create a backup of all intermediate certificates. The backup will be encrypted with the given passphrase.

Caution

When backing up certificates, a mandatory passphrase (password) needs to be entered twice. The parameters of the passphrase are that it must be alpha-numeric and it is case sensitive with a maximum of 64 characters. This passphrase is a mandatory requirement to restore a certificate. A certificate cannot be restored without the passphrase. If it is forgotten, there is no way to restore the certificate.

Intermediate Certificate Backup File: browse to and select the intermediate certificate backup file

Passphrase: enter the passphrase associated with the certificate backup file

3 WUI Options



3.2.5 Cipher Sets

ipher Set Default	•		
vailable Ciphers Filter:		Assigned Ciphers Filter:	
ame	Strength	Name	Streng
ECDHE-RSA-AES256-GCM-SHA384	High	ECDHE-RSA-AES256-GCM-SHA384	High
ECDHE-ECDSA-AES256-GCM-SHA384	High	ECDHE-ECDSA-AES256-GCM-SHA384	High
ECDHE-RSA-AES256-SHA384	High	ECDHE-RSA-AES256-SHA384	High
ECDHE-ECDSA-AES256-SHA384	High	ECDHE-ECDSA-AES256-SHA384	High
ECDHE-RSA-AES256-SHA	High	ECDHE-RSA-AES256-SHA	High
ECDHE-ECDSA-AES256-SHA	High	ECDHE-ECDSA-AES256-SHA	High
DH-DSS-AES256-GCM-SHA384	High	DH-DSS-AES256-GCM-SHA384	High
DHE-DSS-AES256-GCM-SHA384	High	DHE-DSS-AES256-GCM-SHA384	High
DH-RSA-AES256-GCM-SHA384	High	DH-RSA-AES256-GCM-SHA384	High
DHE-RSA-AES256-GCM-SHA384	High	DHE-RSA-AES256-GCM-SHA384	High
DHE-RSA-AES256-SHA256	High	DHE-RSA-AES256-SHA256	High
DHE-DSS-AES256-SHA256	High	DHE-DSS-AES256-SHA256	High
DH-RSA-AES256-SHA256	High	DH-RSA-AES256-SHA256	High
DH-DSS-AES256-SHA256	High	DH-DSS-AES256-SHA256	High

Cipher Set

Select the cipher set to view/modify.

The system-defined cipher sets are as follows:

- **Default:** The current default set of ciphers in the LoadMaster.
- **Default_NoRc4:** The Default_NoRc4 cipher set contains the same ciphers as the default cipher set, except without the RC4 ciphers (which are considered to be insecure).



- **BestPractices:** This is the recommended cipher set to use. This cipher set is for services that do not need backward compatibility the ciphers provide a higher level of security. The configuration is compatible with Firefox 27, Chrome 22, IE 11, Opera 14 and Safari 7.
- Intermediate_compatibility: For services that do not need compatibility with legacy clients (mostly Windows XP), but still need to support a wide range of clients, this configuration is recommended. It is compatible with Firefox 1, Chrome 1, IE 7, Opera 5 and Safari 1.
- **Backward_compatibility:** This is the old cipher suite that works with clients back to Windows XP/IE6. This should be used as a last resort only.
- WUI: This is the cipher set recommended to be used as the WUI cipher set. The WUI cipher set can be selected in the Admin WUI Access screen. For further information, refer to the Admin WUI Access section.
- FIPS: Ciphers which conform to FIPS (Federal Information Processing Standards).
- Legacy: This is the set of ciphers that were available on the old LoadMaster firmware (v7.0-10) before OpenSSL was updated.

Refer to the **SSL Accelerated Services, Feature Description** on the <u>KEMP Documentation Page</u> for a full list of the ciphers supported by the LoadMaster, and a breakdown of what ciphers are in each of the system-defined cipher sets.

KEMP Technologies can change the contents of these cipher sets as required based on the best available information.

Two lists are displayed – **Available Ciphers** and **Assigned Ciphers**. These lists can be filtered by typing some text into the **Filter** text boxes provided. iThe **Filter** text boxes will only allow you to enter valid text which is contained in the cipher names, for example **ECDHE**. If invalid text is entered, the text box will turn red and the invalid text is deleted.

Ciphers can be dragged and dropped to/from the **Available** and **Assigned** lists as needed. Ciphers which are already assigned will appear greyed out in the **Available Ciphers** list.

Changes cannot be made to a preconfigured cipher set. However, you can start with a preconfigured cipher set – make any changes as needed and then save the cipher set with a new custom name. Enter the new name in the **Save as** text box and click the **Save** button. Custom cipher sets can be used across different Virtual Services and can be assigned as the WUI cipher set.

It is not possible to delete preconfigured cipher sets. However, custom cipher sets can be deleted by selecting the relevant custom cipher set and clicking the **Delete Cipher set** button.



3.2.6 OCSP Configuration

OCSP Server Settings		
OCSP Server	10.11.0.35	Set Address
OCSP Server Port	443 Set Port	
OCSP URL	/	Set Path
Use SSL		
Allow Access on Server Failure		

OCSP Server

The address of the OCSP server. This can either be in IP address or Fully Qualified Domain Name (FQDN) format.

OCSP Server Port

The port of the OCSP server.

OCSP URL

The URL to access on the OCSP server.

Use SSL

Select this to use SSL to connect to the OCSP server.

Allow Access on Server Failure

Treat an OCSP server connection failure or timeout as if the OCSP server had returned a valid response, that is, treat the client certificate as valid.

OCSP Stapling	
Enable OCSP Stapling OCSP Refresh Interval	I Hour ▼

Enable OCSP Stapling

Select this check box to enable the LoadMaster to respond to OCSP stapling requests. If a client connects using SSL and asks for an OCSP response, this is returned. Only Virtual Service certificates are validated. The system holds a cache of OCSP responses that are sent back to the client. This cache is maintained by the OCSP daemon. When the OCSP daemon sends a request to the server, it uses the name specified in



the certificate (in the **Authority Information Access** field). If it cannot resolve this name, then it uses the default OCSP server specified in the **OCSP Server** text box.

OCSP Refresh Interval

Specify how often the LoadMaster should refresh the OCSP stapling information. The OCSP daemon caches the entry for up to the amount of time specified here, after which it is refreshed. Valid values range from 1 hour (default) to 7 days.



4 Appendix A - Cipher List

Delete all of the content and replace it with the below:

- 1. ECDHE-RSA-AES256-SHA384
- 2. ECDHE-ECDSA-AES256-SHA384
- 3. DHE-RSA-AES256-SHA256
- 4. DHE-DSS-AES256-SHA256
- 5. DH-RSA-AES256-SHA256
- 6. DH-DSS-AES256-SHA256
- 7. ECDH-RSA-AES256-SHA384
- 8. ECDH-ECDSA-AES256-SHA384
- 9. AES256-SHA256
- 10. AES256-SHA
- 11. ECDHE-RSA-AES128-SHA256
- 12. ECDHE-ECDSA-AES128-SHA256
- 13. DHE-RSA-AES128-SHA256
- 14. DHE-DSS-AES128-SHA256
- 15. DH-RSA-AES128-SHA256
- 16. DH-DSS-AES128-SHA256
- 17. ECDH-RSA-AES128-SHA256
- 18. ECDH-ECDSA-AES128-SHA256
- 19. AES128-SHA256
- 20. AES128-SHA
- 21. DES-CBC3-SHA



References

Unless otherwise specified, the following documents can be found at: http://kemptechnologies.com/documentation.

Web User Interface (WUI), Configuration Guide

KEMP LoadMaster, Product Overview

DoD Common Access Card (CAC) Authentication, Feature Description

RESTful API, Interface Description

SSL Accelerated Services for the LM-8020 FIPS, Feature Description

Last Updated Date



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