

# MS Skype For Business 2015

## Deployment Guide

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## **Table of Contents**

1 Introduction	
1.1 Microsoft Skype for Business 2015	8
1.2 Intended Audience	8
1.3 Document Purpose	
1.4 Related Firmware Version	
1.5 Prerequisites	
2 Load Balancing Microsoft Skype for Business 2015	
3 Template	12
4 General Configuration	
4.1 Disable SNAT Globally	
4.2 Change Drop Connections Settings	13
4.3 Increase the Connection Drain Time	
4.4 Connection Scaling For Large Scale Deployments	
4.5 Layer 4 Considerations before Deployment	
4.6 Enable Subnet Originating Requests Globally	
4.7 Enable Check Persist Globally	
5 Configuring Skype for Business 2015 Virtual Services	
5.1 DNS Configuration	
5.1.1 Director DNS	20
5.1.1.1 Deploy Director DNS template	20
5.1.1.2 Configure Director DNS WebSvc HTTP Virtual Service	

3



5.1.1.2.1 Director DNS WebSvc HTTP Virtual Service Recommended API Settings (optional)	21
5.1.1.3 Configure Director DNS WebSvc HTTPS Virtual Service	21
5.1.1.3.1 Director DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)	22
5.1.2 Front End DNS	22
5.1.2.1 Deploy Front End DNS template	22
5.1.2.2 Configure Front End DNS WebSvc HTTP Virtual Service	23
5.1.2.2.1 Front End DNS WebSvc HTTP Virtual Service Recommended API settings (optional)	23
5.1.2.3 Configure Front End DNS WebSvc HTTPS Virtual Service	24
5.1.2.3.1 Front End DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)	25
5.2 HLB Only Configuration	25
5.2.1 Director HLB Only	25
5.2.1.1 Deploy Director HLB Only template	25
5.2.1.2 Configure Director HLB WebSvc HTTP Virtual Service	26
5.2.1.2.1 Director HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)	26
5.2.1.3 Configure Director HLB WebSvc HTTPS Virtual Service	27
5.2.1.3.1 Director HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)	28
5.2.1.4 Configure Director HLB SIP Virtual Service	28
5.2.1.4.1 Director HLB SIP Virtual Service Recommended API Settings (optional)	29
5.2.2 Front End HLB Only	29



5.2.2.1 Deploy Front End HLB Only template
5.2.2.2 Configure Front End HLB WebSvc HTTP Virtual Service
5.2.2.2.1 Front End HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)
5.2.2.3 Configure Front End HLB WebSvc HTTPS Virtual Service
5.2.2.3.1 Front End HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)
5.2.2.4 Configure Front End HLB DCOM Virtual Service
5.2.2.4.1 Front End HLB DCOM Virtual Service Recommended API Settings (optional)33
5.2.2.5 Configure Front End HLB SIP Virtual Service
5.2.2.5.1 Front End HLB SIP Virtual Service Recommended API Settings (optional)34
5.2.3 Mediation HLB Only Virtual Service
5.2.3.1 Mediation HLB Virtual Service Recommended API Settings (optional)
5.2.4 Edge Internal HLB Only
5.2.4.1 Deploy Edge Internal HLB template
5.2.4.2 Configure Edge Internal HLB AV Media TCP Virtual Service
5.2.4.2.1 Edge Internal HLB AV Media TCP Virtual Service Recommended API Settings (optional)
5.2.4.3 Configure Edge Internal HLB AV Media UDP Virtual Service
5.2.4.3.1 Edge Internal HLB AV Media UDP Virtual Service Recommended API Settings (optional)
5.2.4.4 Configure Edge Internal HLB SIP Virtual Service
5.2.4.4.1 Edge Internal HLB SIP Virtual Service Recommended API Settings (optional)40
5.3 Configure External Edge Virtual Services



5.3.1 Edge External HLB Only
5.3.1.1 Deploy Edge External HLB Template41
5.3.1.2 Configure Edge External HLB SIP Virtual Service41
5.3.1.2.1 Edge External HLB SIP Virtual Service Recommended API Settings (optional) .42
5.3.1.3 Configure Edge External HLB SIP Federation Virtual Service42
5.3.1.3.1 Edge External HLB SIP Federation Virtual Service Recommended API Settings (optional)
5.3.1.4 Configure Edge External HLB XMPP Virtual Service43
5.3.1.4.1 Edge External HLB XMPP Virtual Service Recommended API Settings (optional)
5.3.2 Edge External Conferencing45
5.3.2.1 Edge External HLB Conferencing Virtual Service Recommended API Settings (optional)45
5.3.3 Edge External AV HLB Only
5.3.3.1 Deploy Edge External AV HLB Template
5.3.3.2 Configure Edge External HLB AV Media TCP Virtual Service
5.3.3.2.1 Edge External HLB AV Media TCP Virtual Service Recommended API Settings (optional)
5.3.3.3 Configure Edge External HLB AV Media UDP Virtual Service
5.3.3.3.1 Edge External HLB Media UDP Virtual Service Recommended API Settings (optional)
5.4 Common to Both with Templates
5.4.1 Office Web App Servers Virtual Service
5.4.1.1 Office Web App Servers Virtual Service Recommended API Settings (optional)50



5.4.2 Director Reverse Proxy	.51
5.4.2.1 Deploy Director Reverse Proxy Template	. 51
5.4.2.2 Configure Director Reverse Proxy HTTP Virtual Service	. 52
5.4.2.2.1 Director Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)	. 52
5.4.2.3 Configure Director Reverse Proxy HTTPS Virtual Service	53
5.4.2.3.1 Director Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)	. 54
5.4.3 Front End Reverse Proxy	55
5.4.3.1 Deploy Front End Reverse Proxy Template	. 55
5.4.3.2 Configure Front End Reverse Proxy HTTP Virtual Service	.55
5.4.3.2.1 Front End Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)	. 56
5.4.3.3 Configure Front End Reverse Proxy HTTPS Virtual Service	. 56
5.4.3.3.1 Front End Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)	. 57
6 Additional Information	.59
6.1 Server Maintenance	59
6.2 Loss of Failover while using DNS	59
6.3 Hardware Load Balancing	. 59
7 References	.60
Last Updated Date	.61

**1** Introduction



## 1 Introduction

Kemp's LoadMaster family of purpose-built hardware and Virtual LoadMasters (VLMs) offer advanced Layer 4 and Layer 7 server load balancing, content switching, SSL Acceleration and a multitude of other advanced Application Delivery and Optimization (ADC) features.

Kemp's LoadMaster fully supports Microsoft's key solutions and are approved by Microsoft. The LoadMaster efficiently distributes user traffic for Microsoft Skype for Business 2015 so that users get the best experience possible.

The entire Kemp LoadMaster product family, including the Virtual LoadMaster (VLM) supports Microsoft Skype for Business 2015.

For more information about Kemp, visit us online at <u>www.kemptechnologies.com</u>.

## 1.1 Microsoft Skype for Business 2015

Microsoft Skype for Business 2015 is a communications tool which provides services such as audio/video conferencing, Instant Messaging (IM) and Voice over Internet Protocol (VoIP). These services can all be accessible from the Internet, or from an internal network. Microsoft Skype for Business 2015 allows companies to enhance collaboration amongst employees.

A number of enhancements have been made in Microsoft Skype for Business 2015. The network topology setup is quite similar to the previous version (Lync 2013) but with a number of small differences. The Director role is still optional and is not recommended. Less servers are needed because front-end servers can now take the role of Director. A new role has been added called the Video Interoperability Server (VIS) which acts as an intermediary between third party teleconference systems and the Skype for Business 2015 deployment.

## **1.2 Intended Audience**

Anyone interested in configuring the Kemp LoadMaster to load balance Skype for Business.

## **1.3 Document Purpose**

This documentation is intended to provide guidance on how to configure Kemp LoadMaster products to provide High Availability (HA) for a Microsoft Skype for Business 2015 environment. This documentation is created using a representative sample environment described later in the document. As this documentation is not intended to cover every possible deployment scenario it

**1** Introduction



may not address unique setup or requirements. The Kemp Support Team is available to provide solutions for scenarios not explicitly defined.

## **1.4 Related Firmware Version**

Published with LMOS version 7.2.48.4 LTS. This document has not required substantial changes since 7.2.48.4 LTS. However, the content is in sync with the latest LoadMaster LTS firmware.

## **1.5 Prerequisites**

It is assumed that the reader is a network administrator or a person otherwise familiar with networking and general computer terminology. It is further assumed that the Microsoft Skype for Business 2015 environment has been set up and the Kemp LoadMaster has been installed.

Other LoadMaster documentation can be referred to as needed from <a href="http://kemptechnologies.com/documentation">http://kemptechnologies.com/documentation</a>.

The minimum requirements that should be met before proceeding are as follows:

- LoadMaster firmware version 7.1 or above should be installed
- Configured and published Microsoft Skype for Business 2015 architecture with Skype for Business Topology builder
- Installed the Microsoft Servers, Active Directories and followed other Microsoft requirements
- Configured internal and external DNS entries for Front-End, Director and Edge pools
- Established access to the LoadMaster Web User Interface (WUI)

2 Load Balancing Microsoft Skype for Business 2015



# 2 Load Balancing Microsoft Skype for Business 2015



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2 Load Balancing Microsoft Skype for Business 2015



Deploying a Microsoft Skype for Business 2015 environment can require multiple servers in Front-End pools and Edge server pools. Load balancing is necessary in this situation to distribute the traffic amongst these servers.

Microsoft Skype for Business 2015 supports two load balancing solutions: DNS load balancing and Hardware Load Balancing (HLB). Hardware load balancers are also required to provide load balancing for the internal and external web services when DNS load balancing is used.

Different load balancing methods cannot be used on the Edge internal and Edge external interfaces, that is, DNS load balancing cannot be used on the Edge internal interface when hardware load balancing is being used on the Edge external interface. Health checking at the LoadMaster ensures that, if one of the servers becomes inaccessible, the load balancer will take the sever offline and automatically re-route and reconnect users to other functioning servers.

Kemp Technology recommend the configuration as depicted in the above diagram. If your configuration differs from the recommended configuration and there are issues deploying the LoadMaster, please contact the local Kemp Support Team for assistance.

3 Template



## 3 Template

Kemp has developed a template containing our recommended settings for this workload. You can install this template to help create Virtual Services (VSs) because it automatically populates the settings. You can use the template to easily create the required VSs with the recommended settings. For some workloads, additional manual steps may be required such as assigning a certificate or applying port following, these steps are covered in the document, if needed.

You can remove templates after use and this will not affect deployed services. If needed, you can make changes to any of the VS settings after using the template.

Download released templates from the Templates section on the Kemp Documentation page.

For more information and steps on how to import and use templates, refer to the <u>Virtual Services</u> and <u>Templates</u>, <u>Feature Description</u> on the Kemp Documentation page.



Some recommended general LoadMaster configuration settings are outlined below. These options can be set within the LoadMaster WUI.

## 4.1 Disable SNAT Globally

By default, global Server Network Address Translation (SNAT) is enabled in the LoadMaster settings. Kemp recommends disabling SNAT globally when using the LoadMaster with a Skype for Business 2015 environment. To disable SNAT globally, follow the steps below:

- 1. In the main menu, select **System Configuration**.
- 2. Select Miscellaneous Options.
- 3. Select Network Options.

Enable Server NAT 📃

4. Clear the **Enable Server NAT** check box.

## 4.2 Change Drop Connections Settings

The LoadMaster must be configured to drop connections on Real Server Failure to have fast failover for clients to another Real Server.

- 1. To configure dropping connections, click System Configuration.
- 2. Click Miscellaneous Options.
- 3. Click L7 Configuration.

Drop	Connections	on	RS	failure	1
------	-------------	----	----	---------	---

4. Select the Drop Connections on RS failure checkbox.

### 4.3 Increase the Connection Drain Time

The LoadMaster Connection Timeout must be set to one day. The reason why this value can be set so high is because the LoadMaster monitors client connection to Real Servers and if a server fails then the LoadMaster can drop the associated client connections to that Real Server. Clients are



disconnected from the LoadMaster and then reconnected to the LoadMaster to connect to another Real Server.

One day is the maximum value for this setting and it must be used in conjunction with the **Drop Connections on RS failure** option.

- 1. To configure the Connection Timeout, click System Configuration.
- 2. Click Miscellaneous Options.
- 3. Click L7 Configuration.

L7 Connection Drain Time (secs)	86400	Set Time	(Valid values:0, 60 - 86400)
---------------------------------	-------	----------	------------------------------

4. Enter 86400 (1 day) in the L7 Connection Drain Time (secs) field and click Set Time.

## 4.4 Connection Scaling For Large Scale Deployments

Execution of this procedure is optional and should be used only in cases where network traffic is expected to be greater than 64,000 server connections at any one particular time.

L7 Transparency must be disabled in order to use connection scaling.

- 1. To use connection scaling, click **System Configuration**.
- 2. Click Miscellaneous Options.
- 3. Click L7 Configuration.

Allow connection scaling over 64K Connections 🖉

- 4. Select the Allow connection scaling over 64K Connections checkbox.
- 5. Click Virtual Services.
- 6. Click View/Modify Services.
- 7. Click the **Modify** button of the appropriate Virtual IP Address.
- 8. Expand the **Advanced Properties** section.



<ul> <li>Advanced Properties</li> </ul>	
Content Switching	Disabled Enable
HTTP Selection Rules	Show Selection Rules
HTTP Header Modifications	Show Header Rules
Response Body Modification	Show Body Modification Rules
Enable HTTP/2 Stack	
Enable Caching	
Enable Compression	
Detect Malicious Requests	
Add Header to Request	: Set Header
Copy Header in Request	To Header Set Headers
Add HTTP Headers	Legacy Operation(X-ClientSide) </td
"Sorry" Server	Port Set Server Address
Not Available Redirection Handling	Error Code:
	Redirect URL: Set Redirect URL
Default Gateway	Set Default Gateway
Service Specific Access Control	Access Control

9. In the **Advanced Properties** panel, input a list of **Alternate Source Addresses**. Multiple IPV4 addresses must be separated with a space; each must be unallocated and allow 64K connections.

10. Click the Set Alternate Source Addresses button.

## 4.5 Layer 4 Considerations before Deployment

For this application, if you are using an L4 service, it is automatically transparent. When using transparency, the following steps must be followed:

If clients are on the same subnet as the Real Server, returning traffic to the LoadMaster is instead sent to the client. This is asymmetric routing and causes the client to drop the connection because it is expecting it from the LoadMaster, not the Real Server. The diagram below shows the flow of traffic when this rule is not followed.





If the Real Servers' default gateway is not set to be the LoadMaster's interface (the shared IP if the LoadMasters are in HA), traffic returning to the LoadMaster is instead sent to the gateway. This is asymmetric routing and causes the connection to drop because the connection should be sent from the LoadMaster, not the Real Server. The diagram below shows the flow of traffic when this rule is not followed.



## 4.6 Enable Subnet Originating Requests Globally

It is best practice to enable the **Subnet Originating Requests** option globally.



In a one-armed setup (where the Virtual Service and Real Servers are on the same network/subnet) **Subnet Originating Requests** is usually not needed. However, enabling **Subnet Originating Requests** should not affect the routing in a one-armed setup.

In a two-armed setup where the Virtual Service is on network/subnet A, for example, and the Real Servers are on network B, **Subnet Originating Requests** should be enabled on LoadMasters with firmware version 7.1-16 and above.



When **Subnet Originating Requests** is enabled, the Real Server sees traffic originating from 10.20.20.21 (LoadMaster eth1 address) and responds correctly in most scenarios.

With **Subnet Originating Requests** disabled, the Real Server sees traffic originating from 10.0.0.15 (LoadMaster Virtual Service address on **eth0**) and responds to **eth0** which could cause asymmetric routing.

When **Subnet Originating Requests** is enabled globally, it is automatically enabled on all Virtual Services. If the **Subnet Originating Requests** option is disabled globally, you can choose whether to enable **Subnet Originating Requests** on a per-Virtual Service basis.

To enable **Subnet Originating Requests** globally, follow the steps below:

1. In the main menu of the LoadMaster User Interface (UI), go to **System Configuration > Miscellaneous Options > Network Options**.

2. Select the **Subnet Originating Requests** check box.

## 4.7 Enable Check Persist Globally

It is recommended that you change the **Always Check Persist** option to **Yes – Accept Changes**. Use the following steps:

1. Go to System Configuration > Miscellaneous Options > L7 Configuration.

#### **MS Skype For Business 2015**

4 General Configuration





2. Click the Always Check Persist drop-down arrow and select Yes – Accept Changes.

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# 5 Configuring Skype for Business 2015 Virtual Services

This deployment guide covers three types of Virtual Service; **DNS Only**, **HLB only** and those that are common to both types of environment. The below sections provide instructions and recommended configuration options for setting up a Kemp LoadMaster to work with Skype for Business 2015 with the use of Virtual Service templates.

The table in each section outlines the API settings and values. You can use this information when using the Kemp LoadMaster API and automation tools.

For an explanation of each of the fields mentioned, refer to the Kemp Documentation Page.

### **5.1 DNS Configuration**

Refer to the sections below for instructions on how to set up the LoadMaster using a DNS only configuration using the Kemp templates.

Microsoft recommends that DNS load balancing is used for Session Initiation Protocol (SIP) traffic. Microsoft also recommends that web services are configured to override FQDN for internal web services.

#### **Source IP Persistence**

Source IP persistence can be used but take care before enabling it because:

- Clients from behind a NAT device show up as a single IP
- It can result in uneven connection distribution

#### Cookies

If cookies are used, there is no negative impact. However, there are some requirements:

- The cookie must be named **MS-WSMAN**
- It must not expire
- It must not be marked httpOnly
- Cookie optimization should be turned off

To configure the various Virtual Services, refer to the sections below.

```
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```



#### 5.1.1 Director DNS

The **Skype Director DNS** template contains two Virtual Services.

- Skype Director DNS WebSvc HTTP
- Skype Director DNS WebSvc HTTPS

#### 5.1.1.1 Deploy Director DNS template

To add the Virtual Services for Skype Director DNS with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address	192.168.10.244			
Port	80			
Service Name (Optional)	Skype Director DNS			
Use Template	Skype Director DNS			
Protocol	tcp 🔻			

- 2. Enter a Virtual Address.
- 3. Select the Skype Director DNS template from the Use Template drop-down list.
- 4. Click Add This Virtual Service.

#### 5.1.1.2 Configure Director DNS WebSvc HTTP Virtual Service

To configure the SfB Director WebSvc HTTP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Director DNS - WebSvc HTTP	L7		Down		Modify Delete
Skype Director DNS - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete

- 2. Click **Modify** on the **Skype Director DNS WebSvc HTTP** Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.

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6. Confirm that **Port 80** is entered.

#### 7. Click Add This Real Server.

8. Add additional Real Servers as needed.

#### 5.1.1.2.1 Director DNS WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

5.1.1.3 Configure Director DNS WebSvc HTTPS Virtual Service

To configure the **Skype Director DNS - WebSvc HTTPS** Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Director DNS - WebSvc HTTP	L7		Down		Modify Delete
Skype Director DNS - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete

- 2. Click Modify on the Skype Director DNS WebSvc HTTPS Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.



- 5. Enter the Real Server Address.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.1.1.3.1 Director DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
ExtraPorts	444
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.1.2 Front End DNS

The Skype Front End DNS template contains two Virtual Services.

- Skype Front End DNS WebSVC HTTP
- Skype Front End DNS WebSVC HTTPS

#### 5.1.2.1 Deploy Front End DNS template

To add the Virtual Services for Skype for Business Front End with the template, follow the steps below:

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1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.						
Virtual Address	192.168.10.245					
Port	80					
Service Name (Optional)	Skype Front End DNS					
Use Template	Skype Front End DNS					
Protocol	tcp 🔻					

- 2. Enter a Virtual Address.
- 3. Select the **Skype Front End DNS** template under **Use Template**.
- 4. Click Add This Virtual Service.
- 5.1.2.2 Configure Front End DNS WebSvc HTTP Virtual Service

To configure the **Skype Front End DNS - WebSVC HTTP** Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

tcp	Skype Front End DNS - WebSVC HTTP	L7		• Down	Modify Delete
tcp	Skype Front End DNS - WebSVC HTTPS	L7	on Real Server	Down	Modify Delete

- 2. Click Modify on the Skype Front End DNS WebSVC HTTP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 80** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.1.2.2.1 Front End DNS WebSvc HTTP Virtual Service Recommended API settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

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API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

5.1.2.3 Configure Front End DNS WebSvc HTTPS Virtual Service

To configure the **Skype Front End DNS - WebSVC HTTPS** Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Front End DNS - WebSVC HTTP	L7		• Down	Modify Delete
Skype Front End DNS - WebSVC HTTPS	L7	on Real Server	Down	Modify Delete

2. Click Modify on the Skype Front End DNS - WebSVC HTTPS Virtual Service.

- 3. Expand the **Real Servers** section.
- 4. Click Add New
- 5. Enter the **Real Server Address**.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.





#### 5.1.2.3.1 Front End DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
ExtraPorts	444
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

### 5.2 HLB Only Configuration

The HLB only configuration instructions using the Kemp Templates are below.

#### 5.2.1 Director HLB Only

The **Skype Director HLB Only** template contains three Virtual Services:

- Skype Director HLB Only WebSvc HTTP
- Skype Director HLB Only WebSvc HTTPS
- Skype Director HLB Only SIP

#### 5.2.1.1 Deploy Director HLB Only template

To add the Virtual Services for Skype Director with the template, follow the steps below:

1. Click the **Add New** button.



Please Specify the Parameters for the Virtual Service.							
Virtual Address 192.168.10.244							
Port	80						
Service Name (Optional)	Skype Director HLB Onl						
Use Template	Skype Director HLB Only						
Protocol	tcp 🔻						

- 2. Enter a Virtual Address.
- 3. Select the Skype Director HLB Only template in the Use Template drop-down list.
- 4. Click Add This Virtual Service.
- 5.2.1.2 Configure Director HLB WebSvc HTTP Virtual Service

To configure the **Skype Director HLB Only - WebSvc HTTP** Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Director HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Director HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Director HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Director HLB Only WebSvc HTTP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 80** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.2.1.2.1 Director HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

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API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.1.3 Configure Director HLB WebSvc HTTPS Virtual Service

To configure the Skype Director HLB Only - WebSvc HTTPS Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Director HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Director HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Director HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Director HLB Only WebSvc HTTPS Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.



#### 5.2.1.3.1 Director HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
ExtraPorts	444
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.1.4 Configure Director HLB SIP Virtual Service

To configure the Skype Director HLB Only - SIP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Director HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Director HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Director HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Director HLB Only SIP Virtual Service.
- 3. Expand Real Servers section.
- 4. Click Add New.
- 5. Enter the Real Server Address.



6. Confirm that **Port 5061** is entered.

#### 7. Click Add This Real Server.

8. Add additional Real Servers as needed.

#### 5.2.1.4.1 Director HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
VStype	gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
UseforSnat	1
CheckType	tcp
CheckPort	5061

#### 5.2.2 Front End HLB Only

The Skype Front End HLB Only template contains four Virtual Services:

- Skype Front End HLB Only WebSvc HTTP
- Skype Front End HLB Only WebSvc HTTPS



- Skype Front End HLB Only SIP
- Skype Front End HLB Only DCOM

#### 5.2.2.1 Deploy Front End HLB Only template

To add the Virtual Services for Skype Front End with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the V	irtual Service.
Virtual Address Port	192.168.10.245 135
Service Name (Optional)	Skype Front End HLB O
Use Template	Skype Front End HLB Only
Protocol	tcp 🔻

- 2. Enter a Virtual Address.
- 3. Select Skype Front End HLB Only in the Use Template drop-down list.
- 4. Click Add This Virtual Service.

#### 5.2.2.2 Configure Front End HLB WebSvc HTTP Virtual Service

To configure the Skype Director HLB Only - WebSvc HTTP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Front End HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Front End HLB Only - DCOM	L7		Down		Modify Delete
Skype Front End HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Front End HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Director HLB Only WebSvc HTTP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 80** is entered.

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#### 7. Click Add This Real Server.

8. Add additional Real Servers as needed.

#### 5.2.2.2.1 Front End HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.2.3 Configure Front End HLB WebSvc HTTPS Virtual Service

To configure the Skype Front End HLB Only - WebSvc HTTPS Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Front End HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Front End HLB Only - DCOM	L7		Down		Modify Delete
Skype Front End HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Front End HLB Only - SIP	L7		Down		Modify Delete

- 2. Click **Modify** on the **Skype Front End HLB Only WebSvc HTTPS** Virtual Service.
- 3. Expand the **Real Servers** section.



- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.2.2.3.1 Front End HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
ExtraPorts	444
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.2.4 Configure Front End HLB DCOM Virtual Service

To configure the Skype Front End HLB Only - DCOM Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

#### MS Skype For Business 2015





Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Front End HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Front End HLB Only - DCOM	L7		Down		Modify Delete
Skype Front End HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Front End HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Front End HLB Only DCOM Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 135** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.2.2.4.1 Front End HLB DCOM Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	135
prot	tcp
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

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#### 5.2.2.5 Configure Front End HLB SIP Virtual Service

To configure the Skype Front End HLB Only - SIP Virtual Service, follow the steps below:

#### 1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Name	Layer	Certificate Installed	Status	Real Servers	Operation
Skype Front End HLB Only - WebSvc HTTP	L7		Down		Modify Delete
Skype Front End HLB Only - DCOM	L7		Down		Modify Delete
Skype Front End HLB Only - WebSvc HTTPS	L7	on Real Server	Down		Modify Delete
Skype Front End HLB Only - SIP	L7		Down		Modify Delete

- 2. Click Modify on the Skype Front End HLB Only SIP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 5061** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

#### 5.2.2.5.1 Front End HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
VStype	gen
ExtraPorts	448,5070- 5073,5075,5076,5080
ServerInit	0
Persist	src



API Parameter	API Value
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.3 Mediation HLB Only Virtual Service

DNS-only load balancing is sufficient for Mediation pools. If using the LoadMaster instead of DNS, load balance only TCP port **5070**.

To configure a Virtual Service for Skype Mediation with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address	192.168.10.246			
Port	5070			
Service Name (Optional)	Skype Mediation HLB O			
Use Template	Skype Mediation HLB Only			
Protocol	tcp 🔻			

- 2. Enter a Virtual Address.
- 3. Select Skype Mediation HLB Only in the Use Template drop-down list.
- 4. Click Add This Virtual Service.
- 5. Expand the **Real Servers** section.
- 6. Click Add New.
- 7. Enter the Real Server Address.
- 8. Confirm that **Port 5070** is entered.
- 9. Click Add This Real Server.
- 10. Add additional Real Servers as needed.

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#### 5.2.3.1 Mediation HLB Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5070
prot	tcp
VStype	gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	SrC
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5070

#### 5.2.4 Edge Internal HLB Only

The Skype Edge Internal HLB Only template contains three Virtual Services:

- Skype Edge Internal HLB Only AV Media TCP
- Skype Edge Internal HLB Only AV Media UDP
- Skype Edge Internal HLB Only SIP

#### 5.2.4.1 Deploy Edge Internal HLB template

To add the Virtual Services for Skype for Business Director with Template, follow the steps below:

1. Click the **Add New** button.



Please Specify the Parameters for the Virtual Service.				
Virtual Address	192.168.10.247			
Port	443			
Service Name (Optional)	Skype Edge Internal HL			
Use Template	Skype Edge Internal HLB Only			
Protocol	tcp 🔻			

- 2. Enter a Virtual Address.
- 3. Select the Skype Edge Internal HLB Only template in the Use Template drop-down list.
- 4. Click Add This Virtual Service.

#### 5.2.4.2 Configure Edge Internal HLB AV Media TCP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media TCP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge Internal HLB Only - AV Media TCP	L7	on Real Server	• Down	Modify Delete
Skype Edge Internal HLB Only - AV Media UDP	L4		• Down	Modify Delete
Skype Edge Internal HLB Only - SIP	L7		• Down	Modify Delete

- 2. Click Modify on the Skype Edge Internal HLB Only AV Media TCP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

5.2.4.2.1 Edge Internal HLB AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

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API Parameter	API Value
port	443
prot	tcp
VStype	gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	SrC
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.4.3 Configure Edge Internal HLB AV Media UDP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media UDP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge Internal HLB Only - AV Media TCP	L7	on Real Server	• Down	Modify Delete
Skype Edge Internal HLB Only - AV Media UDP	L4		• Down	Modify Delete
Skype Edge Internal HLB Only - SIP	L7		Down	Modify Delete

- 2. Click Modify on the Skype Edge Internal HLB Only AV Media UDP Virtual Service.
- 3. Expand **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 3478** is entered.
- 7. Click Add This Real Server.



#### 8. Add additional Real Servers as needed.

#### 5.2.4.3.1 Edge Internal HLB AV Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	3478
prot	udp
Persist	SrC
PersistTimeout	1200
Schedule	lc
CheckType	icmp

#### 5.2.4.4 Configure Edge Internal HLB SIP Virtual Service

To configure the Skype Edge Internal HLB Only - SIP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge Internal HLB Only - AV Media TCP	L7	on Real Server	• Down	Modify	Delete
Skype Edge Internal HLB Only - AV Media UDP	L4		• Down	Modify	Delete
Skype Edge Internal HLB Only - SIP	L7		• Down	Modify	Delete

- 2. Click **Modify** on the **Skype Edge Internal HLB Only SIP** Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 5061** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.



#### 5.2.4.4.1 Edge Internal HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
VStype	gen
ExtraPorts	5062
Transparent	0
ServerInit	0
Persist	SrC
PersistTimeout	1200
Schedule	lc
Idletime	1800
UseforSnat	1
CheckType	tcp
CheckPort	5061

Port 5062 is used by any Front End (FE) pool and Survivable Branch Appliance (SBA).

### 5.3 Configure External Edge Virtual Services

To configure the various Edge Virtual Services with Templates, refer to the sections below.

When load balancing external interfaces of Edge pools, the shared interface IP should be used as the default gateway on all Edge interfaces. Also, a publicly routable IP with no NAT or port translation must be used.



#### 5.3.1 Edge External HLB Only

The Skype Edge External HLB Only template contains three Virtual Services:

- Skype Edge External HLB Only SIP
- Skype Edge External HLB Only SIP Federation
- Skype Edge External HLB Only XMPP

#### 5.3.1.1 Deploy Edge External HLB Template

To add the Virtual Services for Skype Edge External HLB Only with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address	192.168.10.252			
Port	5269			
Service Name (Optional)	Skype Edge External HL			
Use Template	Skype Edge External HLB Only			
Protocol	tcp 🔻			

2. Enter a Virtual Address.

3. Select the **Skype Edge External HLB Only** template in the **Use Template** drop-down list.

4. Click Add This Virtual Service.

#### 5.3.1.2 Configure Edge External HLB SIP Virtual Service

To configure the SfB Edge External SIP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge External HLB Only - SIP	L7	on Real Server	• Down	Modify Delete
Skype Edge External HLB Only - SIP Federation	L7		• Down	Modify Delete
Skype Edge External HLB Only - XMPP	L7		• Down	Modify Delete

2. Click **Modify** on the **SfB Edge External SIP** Virtual Service.

3. Expand the **Real Servers** section.



- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

#### 5.3.1.2.1 Edge External HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.3.1.3 Configure Edge External HLB SIP Federation Virtual Service

To configure the Skype Edge External HLB Only - SIP Federation Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge External HLB Only - SIP	L7	on Real Server	• Down	Modify Delete
Skype Edge External HLB Only - SIP Federation	L7		• Down	Modify Delete
Skype Edge External HLB Only - XMPP	L7		• Down	Modify Delete

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- 2. Click Modify on the Skype Edge External HLB Only SIP Federation Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 5061** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

#### 5.3.1.3.1 Edge External HLB SIP Federation Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
ForceL7	1
Transparent	0
Persist	SrC
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.3.1.4 Configure Edge External HLB XMPP Virtual Service

To configure the Skype Edge External HLB Only - XMPP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left hand navigation.

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Skype Edge External HLB Only - SIP	L7	on Real Server	• Down	Modify Delete
Skype Edge External HLB Only - SIP Federation	L7		<ul> <li>Down</li> </ul>	Modify Delete
Skype Edge External HLB Only - XMPP	L7		Down	Modify Delete

- 2. Click Modify on the Skype Edge External HLB Only XMPP Virtual Service.
- 3. Expand Real Servers section.
- 4. Click Add New.
- 5. Enter the **Real Server Address**.
- 6. Confirm that **Port 5269** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

#### 5.3.1.4.1 Edge External HLB XMPP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5269
prot	tcp
ForceL7	1
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061



#### 5.3.2 Edge External Conferencing

To configure a Virtual Service for Skype Edge External Conferencing with the template, follow the steps below:

#### 1. Click the Add New button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address	192.168.10.250			
Port	443			
Service Name (Optional)	Skype Edge External Co			
Use Template	Skype Edge External Conferencing 🔻			
Protocol	tcp 🔻			

2. Enter a Virtual Address.

3. Select the **Skype Edge External Conferencing** template in the **Use Template** dropdown list.

- 4. Click Add This Virtual Service.
- 5. Expand the **Real Servers** section.
- 6. Click Add New.
- 7. Enter the Real Server Address.
- 8. Confirm that **Port 443** is entered.
- 9. Click Add This Real Server.
- 10. Add additional Real Servers as needed.

#### 5.3.2.1 Edge External HLB Conferencing Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp



API Parameter	API Value
ForceL7	1
Transparent	0
Persist	SrC
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	443

#### 5.3.3 Edge External AV HLB Only

The Skype Edge External AV HLB Only template contains two Virtual Services:

- Skype Edge External AV HLB Only Media TCP
- Skype Edge External AV HLB Only Media UDP

#### 5.3.3.1 Deploy Edge External AV HLB Template

To add the Virtual Services for Skype Edge External AV with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address Port	192.168.10.244 443			
Service Name (Optional)	Skype Edge External A\			
Use Template	Skype Edge External AV HLB Only V			
Protocol	tcp 🔻			

2. Enter a Virtual Address.

3. Select the **Skype Edge External AV HLB Only** template in the **Use Template** drop-down list.

4. Click Add This Virtual Service.

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#### 5.3.3.2 Configure Edge External HLB AV Media TCP Virtual Service

To configure the Skype Edge External AV HLB Only - Media TCP Virtual Service, follow the steps below:

#### 1. Select View/Modify Services under Virtual Services in the left hand navigation.

Skype Edge External AV HLB Only - Media TCP	L7	on Real Server	• Down	Modify Delete
Skype Edge External AV HLB Only - Media UDP	L4		Down	Modify Delete

- 2. Click **Modify** on the Skype Edge External AV HLB Only Media TCP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the **Real Server Address**.
- 6. Confirm that **Port 443** is entered.
- 7. Click Add This Real Server.
- 8. Add additional Real Servers as needed.

#### 5.3.3.2.1 Edge External HLB AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	1
Persist	src
PersistTimeout	1200
Schedule	lc
Idletime	1800
CheckType	tcp

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API Parameter	API Value
CheckPort	443

#### 5.3.3.3 Configure Edge External HLB AV Media UDP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media UDP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Edge External AV HLB Only - Media TCP	L7	on Real Server	• Down	Modify Delete
Skype Edge External AV HLB Only - Media UDP	L4		Down	Modify Delete

- 2. Click **Modify** on the Skype Edge Internal HLB Only AV Media UDP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.
- 6. Confirm that **Port 3478** is entered.
- 7. Set the Forwarding Method to Direct Return.
- 8. Click Add This Real Server.
- 9. Add additional Real Servers as needed.

Ensure the **Forwarding Method** is set to **Direct Return** when adding the Real Servers.

#### 5.3.3.3.1 Edge External HLB Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	3478
prot	udp
Persist	src



API Parameter	API Value
PersistTimeout	1200
Schedule	lc
CheckType	icmp

Ensure the **Forwarding Method** is set to **Direct Return** when adding the Real Servers.

### **5.4 Common to Both with Templates**

The Virtual Services listed below are common to both DNS and HLB configurations.

#### 5.4.1 Office Web App Servers Virtual Service

To configure a Virtual Service for Office Web App Servers with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address Port	192.168.10.243 443			
Service Name (Optional)	Skype Office Web App \$			
Use Template	Skype Office Web App Servers			
Protocol	tcp 🔻			

- 2. Enter a Virtual Address.
- 3. Select Skype Office Web App Servers in the Use Template drop-down list.
- 4. Click Add This Virtual Service.
- 5. Expand the **SSL Properties** section.

#### **MS Skype For Business 2015**

#### 5 Configuring Skype for Business 2015 Virtual Services



<ul> <li>SSL Properties</li> </ul>	
SSL Acceleration	Enabled: 🗹 Reencrypt: 🗹
Supported Protocols	□SSLV3 □TLS1.0 ☑TLS1.1 ☑TLS1.2 ☑TLS1.3
Require SNI hostname	
Certificates	Setf Signed Certificate In use. Available Certificates None Available Set Certificates Manage Certificates
Ciphers	Cipher Set Default V Modify Cipher Set Assigned Ciphers ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-GCM-SHA384 DHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-CHACHA20-POLY1305 ECDHE-RSA-CHACHA20-POLY1305
Client Certificates	No Client Certificates required
Reencryption Client Certificate	None required
Reencryption SNI Hostname	Set SNI Hostname
Strict Transport Security Header	Don't add the Strict Transport Security Header
Intermediate Certificates	Show Intermediate Certificates

6. Select a valid certificate which was previously imported and click the > button to assign the certificate.

- 7. Click Set Certificates.
- 8. Expand the **Real Servers** section.
- 9. Click Add New.
- 10. Enter the **Real Server Address**.
- 11. Confirm that **Port 443** is entered.
- 12. Click Add This Real Server.
- 13. Add additional Real Servers as needed.

#### 5.4.1.1 Office Web App Servers Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443



API Parameter	API Value
prot	tcp
SSLAcceleration	1
SSLReencrypt	1
Persist	super-src
PersistTimeout	1800
Schedule	lc
Idletime	1800
CheckType	https
CheckURL	/hosting/discovery
CheckUse1.1	1
CheckUseGet	1

#### 5.4.2 Director Reverse Proxy

The Skype Director Reverse Proxy template contains two Virtual Services:

- Skype Director Reverse Proxy HTTP
- Skype Director Reverse Proxy HTTPS

#### 5.4.2.1 Deploy Director Reverse Proxy Template

To add the Virtual Services for Skype for Business Director with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.				
Virtual Address Port	192.168.10.242 80			
Service Name (Optional)	Skype Director Reverse			
Use Template Protocol	Skype Director Reverse Proxy     tcp			



- 2. Enter a Virtual Address.
- 3. Select the Skype Director Reverse Proxy template in the Use Template drop-down list.
- 4. Click Add This Virtual Service.

#### 5.4.2.2 Configure Director Reverse Proxy HTTP Virtual Service

To configure the Skype Director Reverse Proxy - HTTP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Director Reverse Proxy - HTTP	L7	Down	Modify Delete
Skype Director Reverse Proxy - HTTPS	L7	Add New Down	Modify Delete

- 2. Click **Modify** on the Skype Director Reverse Proxy HTTP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the **Real Server Address**.
- 6. Confirm that **Port 8080** is entered.
- 7. Click Add This Real Server.

Ensure to not use **80** as the Real Server **Port**.

8. Add additional Real Servers as needed.

5.4.2.2.1 Director Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persistent	none

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API Parameter	API Value
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

Ensure to not use **80** as the Real Server **Port**.

#### 5.4.2.3 Configure Director Reverse Proxy HTTPS Virtual Service

To configure the Skype Director Reverse Proxy - HTTPS Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Director Reverse Proxy - HTTP	L7		• Down	Modify Delete
Skype Director Reverse Proxy - HTTPS	L7	Add New	• Down	Modify Delete

2. Click Modify on the Skype Director Reverse Proxy - HTTPS Virtual Service.

3. Expand the **SSL Properties** section.

<ul> <li>SSL Properties</li> </ul>	
SSL Acceleration Supported Protocols	Enabled: 🗹 Reencrypt: 🗹
Require SNI hostname	
Certificates	Setf Signed Certificate In use. Available Certificates None Available Set Certificates Manage Certificates Manage Certificates
Ciphers	Cipher Set Default  Assigned Ciphers ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-GCM-SHA384 DHE-DSS-AES256-GCM-SHA384 DHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-CHACHA20-POLY1305 ECDHE-RSA-CHACHA20-POLY1305
Client Certificates	No Client Certificates required
Reencryption Client Certificate	None required
Reencryption SNI Hostname	Set SNI Hostname
Strict Transport Security Header	Don't add the Strict Transport Security Header
Intermediate Certificates	Using all installed Intermediate certificates Show Intermediate Certificates





4. Select a valid certificate which was previously imported and click the > button to assign the certificate.

- 5. Click Set Certificates.
- 6. Expand the **Real Servers** section.
- 7. Click Add New.
- 8. Enter the Real Server Address.
- 9. Confirm that **Port 4443** is entered.
- 10. Click Add This Real Server.

Ensure to not use **443** as the Real Server **Port**.

11. Add additional Real Servers as needed.

5.4.2.3.1 Director Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
SSLAcceleration	1
SSLReencrypt	1
Persist	none
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061
Ensure to not use <b>443</b> as the Real	Server <b>Port</b> .



#### 5.4.3 Front End Reverse Proxy

The Skype for Business 2015 Front End Reverse Proxy template contains two Virtual Services:

- Skype Front End Reverse Proxy HTTP
- Skype Front End Reverse Proxy HTTPS

#### 5.4.3.1 Deploy Front End Reverse Proxy Template

To add the Virtual Services for Skype Front End Reverse Proxy with the template, follow the steps below:

1. Click the Add New button.

Please Specify the Parameters for the Virtual Service.		
Virtual Address	192.168.10.229	
Port	80	
Service Name (Optional)	Skype Front End Revers	
Use Template	Skype Front End Reverse Proxy	
Protocol	tcp 🔻	

2. Enter a Virtual Address.

3. Select the **Skype For Business 2015 Front End Reverse Proxy** template in the **Use Template** drop-down list.

4. Click Add This Virtual Service.

#### 5.4.3.2 Configure Front End Reverse Proxy HTTP Virtual Service

To configure the Skype Front End Reverse Proxy - HTTP Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Front End Reverse Proxy - HTTP	L7	Down	Modify Delete
Skype Front End Reverse Proxy - HTTPS	L7	Add New Down	Modify Delete

- 2. Click Modify on the Skype Front End Reverse Proxy HTTP Virtual Service.
- 3. Expand the **Real Servers** section.
- 4. Click Add New.
- 5. Enter the Real Server Address.

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- 6. Confirm that **Port 8080** is entered.
- 7. Click Add This Real Server.

Ensure to not use **80** as the Real Server **Port**.

8. Add additional Real Servers as needed.

5.4.3.2.1 Front End Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	none
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

Ensure to not use **80** as the Real Server **Port**.

#### 5.4.3.3 Configure Front End Reverse Proxy HTTPS Virtual Service

To configure the Skype Front End Reverse Proxy - HTTPS Virtual Service, follow the steps below:

1. Select View/Modify Services under Virtual Services in the left-hand navigation.

Skype Front End Reverse Proxy - HTTP	L7		• Down	Modify Delete
Skype Front End Reverse Proxy - HTTPS	L7	Add New	• Down	Modify Delete

- 2. Click Modify on the Skype Front End Reverse Proxy HTTPS Virtual Service.
- 3. Expand the **SSL Properties** section.

#### **MS Skype For Business 2015**

#### 5 Configuring Skype for Business 2015 Virtual Services



<ul> <li>SSL Properties</li> </ul>	
SSL Acceleration Supported Protocols Require SNI hostname	Enabled: 🗹 Reencrypt: 🗹 SSLv3 OTLS1.0 🗹TLS1.1 🗹TLS1.2 🗹TLS1.3
Certificates	Self Signed Certificate in use. Available Certificates None Available Set Certificates Manage Certificates
Ciphers	Cipher Set Default Modify Cipher Set Assigned Ciphers ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-GCM-SHA384 DHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-CHACHA20-POLY1305 ECDHE-RSA-CHACHA20-POLY1305
Client Certificates	No Client Certificates required
Reencryption Client Certificate	None required
Reencryption SNI Hostname	Set SNI Hostname
Strict Transport Security Header	Don't add the Strict Transport Security Header
Intermediate Certificates	Using all installed Intermediate certificates Show Intermediate Certificates

4. Select a valid certificate which was previously imported and click the > button to assign the certificate.

- 5. Click Set Certificates.
- 6. Expand the **Real Servers** section.
- 7. Click Add New.
- 8. Enter the Real Server Address.
- 9. Confirm that **Port 4443** is entered.
- 10. Click Add This Real Server.

Ensure to not use **443** as the Real Server **Port**.

11. Add additional Real Servers as needed.

5.4.3.3.1 Front End Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

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API Parameter	API Value
port	443
prot	tcp
SSLAcceleration	1
SSLReencrypt	1
Persist	none
Schedule	lc
Idletime	1800
CheckType	tcp
CheckPort	5061

Ensure to not use 443 as the Real Server Port.

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# 6 Additional Information

Some additional information that may be of use is contained within the sections below.

## 6.1 Server Maintenance

When blocking traffic to a server during maintenance, removing the server IP entry from the pool Fully Qualified Domain Name (FQDN) is not sufficient. The server entry must be removed from the DNS. As the server to server traffic is topology-aware, in order to block server to server traffic the server must be removed from the DNS topology.

## 6.2 Loss of Failover while using DNS

Loss of failover when load balancing Edge pools using DNS is possible in the following scenarios:

- Federation with organizations running OCS versions older than Lync 2010
- PIM connectivity with Skype, Windows Live, AOL, Yahoo! and XMPP partners
- UM Play on Phone functionality
- Transferring calls from UM Auto Attendant

## 6.3 Hardware Load Balancing

If hardware load balancing is being used, a list of the ports that must be open can be found here: <a href="http://technet.microsoft.com/en-us/library/gg398833.aspx">http://technet.microsoft.com/en-us/library/gg398833.aspx</a>

Hardware load balancing Edge servers requires N+1 Public IP addresses.

Refer to the link below for further information on hardware load balancing:

https://technet.microsoft.com/en-us/library/gg615011.aspx

7 References



## 7 References

The following sources are referred to in this document:

Kemp website

www.kemptechnologies.com

Kemp Documentation page

http://kemptechnologies.com/documentation

Web User Interface (WUI), Configuration Guide

http://kemptechnologies.com/documentation

Virtual Services and Templates, Feature Description

http://kemptechnologies.com/documentation

**Ports and Protocols for Internal Servers** 

1. http://technet.microsoft.com/en-us/library/gg398833.aspx

#### Port Summary - Scaled Consolidated Edge with Hardware Load Balancers

2. http://technet.microsoft.com/en-us/library/gg398739.aspx

Scaled Consolidated Edge with Hardware Load Balancers

3. http://technet.microsoft.com/en-us/library/gg398478.aspx



## Last Updated Date

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