

Training Services 301

Training to be an effective LoadMaster administrator.

TECHNICAL SERVICES

TRAINING AGENDAS

- ✓ **Training Service Overview**
- ✓ **Introduction to Kemp**
- ✓ **Edge Security Pack**
- ✓ **Global Server Load Balancing**
- ✓ **Web Application Firewall (WAF)**
- ✓ **Kemp 360 Central**
- ✓ **Kemp 360 Vision**

Training Services 301

LoadMaster Training Services (SRV-TRAINING-301) (“Services”) are designed to train the end user audience to be effective administrators of the LoadMaster product. The Services include up to 10 hours of remote English-speaking Progress Professional Services resource time (Sr. Principal Practice Consultant level) to provide you with training on any and all of the topics listed below. The topics below cover all areas within the LoadMaster, Kemp 360 Central, and Kemp 360 Vision products. Each topic can be scheduled separately and can be recorded upon request for future use.

Training Service Overview

Review Client training requirements and Training Service agenda.

Introduction to Kemp

Multiple topics may be covered on this section:

- Setup.
- High Availability and Clustering.
- Virtual Service Configuration.
- Certificates and Security.
- Content Rules.
- Logging Options.
- Miscellaneous Options.
- Troubleshooting.Traffic Manager.

Edge Security Pack

- What is ESP?
- ESP Flow.
- Authentication Protocols.
- Client side and Server side SSO configuration.
- Client side and Server side SSO options.
- Virtual Service Configuration and ESP.
- ESP Troubleshooting.

Global Server Load Balancing

What is GEO and why use it?

Prerequisites.

How does GEO works?

Advanced GEO Features.

GEO Delegations.

GEO Troubleshooting.

Web Application Firewall (WAF)

Why use Kemp WAF?

How WAF protects applications?

What WAF protects from?

WAF Configuration.

WAF Management.

WAF Options.

WAF Statistics.

WAF Log Analysis..

Kemp 360 Central

What is Kemp 360 Central?

Kemp 360 Central prerequisites.

Kemp 360 Central setup, monitoring, and configuration.

Kemp 360 Vision

What is Kemp 360 Vision?

Kemp 360 Vision prerequisites and requirements.

Kemp 360 Vision Agent setup and configuration.

Check Cluster Statistics.

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You will have 6 months from our invoice date (please note that if you are purchasing through a reseller/distributor, this will be the date of our invoice sent to the entity ordering the services from us) to make use of the 10 hours of service purchased, and any unused hours at the end of said period will expire. If the 10 hours of service are fully depleted and additional Progress Professional Services resource time is required to assist you with the completion of any of the tasks outlined above, then such additional time will be subject to a separate purchase. A resource will be assigned to the project and will engage during their local business hours' time zone.

The Services will be delivered by us or our Affiliate remotely unless otherwise expressly agreed in writing by an authorized representative of Service Provider or its Affiliate. If we agree or our Affiliate agrees, as applicable, to provide all or any portion of the Services at your location, you will reimburse us or our Affiliate for any and all actual expenses incurred in performing such Services including travel and living expenses, in accordance with the terms of the Agreement.



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